

Notification of loss event

Date of notifying of loss event _____

Person notifying of loss event

First and last name	Personal identification code
Telephone number	E-mail address

Person affected by loss event i.e. borrower

First and last name	Personal identification code
Telephone number	E-mail address

Loan contract

Loan contract number	Number of borrowers in loan contract
Loan contract number	Number of borrowers in loan contract

Description of loss event

Please sign the notification digitally and send it to laen@cooppank.ee.

Claims handling process

- Coop Pank verifies the accuracy of the loan data and forwards the notification of the loss event to the insurer, If P&C Insurance AS.
- If Kindlustus then sends you a notification of registration of the loss event and guides you on further steps.
- If Kindlustus may ask you to submit additional documents and explanations.
- If Kindlustus processes the claim, makes its decision, sends it to the insured party by e-mail and pays out the compensation to the individual entitled to receive it.

Processing of personal data

If Kindlustus gathers and processes personal data submitted in notifications of loss events and in the course of claims handling in accordance with its Principles of Processing Personal Data (www.if.ee.isikuandmed) in order, among other things, to do the following:

1. process the claim and make a decision in regard to compensation;
2. ask state and local government institutions and agencies and other individuals for information about the loss event (including data regarding health); and
3. contact you.